

Cincinnati Bell Telephone Company LLC
Local Telephone Service Agreement - Kentucky
Residence Service Price List - Effective
July 27, 2023

Access Lines (Non-bundled)	RESIDENCE			USOC Section
	Nonrecurring Charge	Monthly Charge	Usage Charge	
Flat Rate Lines				
Alexandria Exchange	25.70	40.49	----	4
Boone Exchange				
Florence Central Office	25.70	40.49	----	4
Burlington and Union central offices	25.70	40.49	----	4
Butler Exchange				
Extended Area Service Local Area Service withdrawn effective February 13, 2017	25.70	40.49	----	4
Falmouth Exchange				
Extended Area Service Local Area Service withdrawn effective February 13, 2017	25.70	40.49	----	4
Glencoe Exchange				
Extended Area Service Local Area Service withdrawn effective February 13, 2017	25.70	40.49	----	4
Independence Exchange	25.70	40.49	----	4
Kentucky Metro (Covington) Exchange	25.70	40.49	----	4
Walton Exchange	25.70	40.49	----	4
Warsaw Exchange				
Extended Area Service Local Area Service withdrawn effective February 13, 2017	25.70	40.49	----	4
Williamstown Exchange				
Extended Area Service Local Area Service withdrawn effective February 13, 2017	25.70	40.49	----	4
Measured Rate Lines without Call Detail - All Exchanges	25.70	15.99	0.05	4
Note: The Usage Charge applies per minute of use, or fraction thereof, for each local call.				
Measured Rate Lines with Call Detail - All Exchanges	25.70	16.99	0.05	4
Note: The Usage Charge applies per minute of use, or fraction thereof, for each local call.				
Change between Flat Rate and Measured Rate Service, per Line	12.25	----	----	4 ALC
Change between Residence and Nonresidence Service, per Line	12.25	----	----	2 ALC

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Access Line Bundles - Residence	RESIDENCE			
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Bundles/Packages with Access Lines				
Complete Connections with 50 minutes of Long Distance				
Alexandria, Boone, Independence, Kentucky Metro, and Walton Exchanges		43.95	----	6 NLUYU
Butler, Falmouth, Glencoe, Warsaw, and Williamstown Exchanges		53.00	----	6 NLUYV
Complete Connections with Unlimited Long Distance				
Alexandria, Boone, Independence, Kentucky Metro, and Walton Exchanges (\$10 for Long distance)		53.95	----	6 NLUYU
Butler, Falmouth, Glencoe, Warsaw, and Williamstown Exchanges (\$10 for Long distance)		61.00	----	6
Home Pak Reach with Unlimited Long Distance	See Note A	35.00	----	6 REACH
Home Pak Advantage with Unlimited Long Distance (\$10 for Long distance) (Grandfathered 1/1/2020)	NA	46.00	----	6 HMPKP
Home Pak Lite with 30 minutes of Long Distance (Grandfathered 1/1/2020)	NA	34.99	----	6 HMPKR, HMPKT
Home Pak Lite with 150 minutes of Long Distance (\$5 for long distance) (Grandfathered 1/1/2020)	NA	39.99	----	6 HMPKR, HMPKT
Home Phone Pak (Grandfathered)	NA			
Alexandria, Boone, Independence, Kentucky Metro, and Butler, Falmouth, Glencoe, Warsaw, and Williamstown	NA	41.99	----	6 NLUYX
	NA	51.00	----	6 NLUYU
Home Phone Pak with Unlimited Long Distance (e-bill additional \$5) (Grandfathered)				
Alexandria, Boone, Independence, Kentucky Metro, and Butler, Falmouth, Glencoe, Warsaw, and Williamstown	NA	46.99	----	6 NLUYX
	NA	56.00	----	6 NLUYU
Note: these are 100 minute plans in KY tariff				
Home Phone Pak 2 with 100 Minutes of Long Distance (Grandfathered)				
Alexandria, Boone, Independence, Kentucky Metro, and Butler, Falmouth, Glencoe, Warsaw, and Williamstown	NA	51.99	----	6 HMPK2
	NA	59.00	----	6 HMPK4
Home Phone Pak 2 with Unlimited Long Distance (Grandfathered)				
Alexandria, Boone, Independence, Kentucky Metro, and Butler, Falmouth, Glencoe, Warsaw, and Williamstown	NA	60.99	----	6 HMPK2
	NA	69.00	----	6 HMPK4
Note: The monthly charge is discounted \$5.00 if the customer also purchases high speed internet service from Cincinnati Bell.				

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Price For Life (Grandfathered)				
Home Pak Lite with 30 Minutes LD and Zoomtown 768	NA	45.00	----	6
Home Pak Lite with Unlimited LD and Zoomtown 768	NA	52.00	----	6
Home Phone Pak 2 with Unlimited LD and Zoomtown	NA	60.00	----	6
Home Pak Lite with 30 Minutes LD and Zoomtown 5	NA	55.00	----	6
Home Pak Lite with Unlimited LD and Zoomtown 5MB	NA	62.00	----	6
Home Phone Pak 2 with Unlimited LD and Zoomtown 5	NA	70.00	----	6
Home Pak Lite with 30 Minutes LD and Zoomtown 10	NA	64.99	----	6
Home Phone Pak 2 with Unlimited LD and Zoomtown	NA	79.99	----	6
Home Pak Lite with 30 Minutes LD and Zoomtown 20	NA	74.99	----	6
Home Phone Pak 2 with Unlimited LD and Zoomtown	NA	89.99	----	6
Home Pak Lite with 30 Minutes LD and Zoomtown 30	NA	84.99	----	6
Home Phone Pak 2 with Unlimited LD and Zoomtown	NA	99.99	----	6
Second Line Added to Bundle, per Line (Limit One)				
Flat Rate Line with no Features				
Kentucky Metro Exchange	25.70	17.24	----	6
All Other Exchanges	25.70	22.24	----	6
Flat Rate Line with Any/All Complete Connections Features -	See Note A	22.25	----	6
Service Establishment, per Line				
Access Line Establishment	25.70	See Above	----	6 ALE
Bundle Establishment	6.50	See Above	----	6
Note A: The Bundle Establishment Charge applies to establish new service, convert to the bundle, or move service to a different address. In addition, the Access Line Establishment Charge applies to establish new service or move service				
Billed Number Screening, per Line or Telephone Number Screened				
No Collect Billing, per Line/Telephone Number Screened	5.00	1.50	----	17
No Third Number Billing, per Line/Telephone Number Screened	5.00	1.50	----	17
No Collect or Third Number Billing, per Line/Telephone Number Screened	5.00	1.50	----	17

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Call Blocking				
Customer-Requested Call Blocking, per Line	11.80	----	----	16 CREXB
Note: The nonrecurring charge is waived when establishing or moving service.				
Change Billing Arrangements, per Line	12.25	----	----	ALC
Conference Service, Local				
First Three minutes or fraction thereof	----	----	0.55	17
Each Additional Minute or fraction thereof	----	----	0.11	17
Note: Prices apply to each exchange access line.				
Construction	Construction charges are determined on an individual case basis depending on the time and materials required.			19
Custom Calling Services (Note)				
Note: Customers ordering multiple Custom Calling Services on the same line at the same time are billed only one nonrecurring charge. The billed nonrecurring charge will be the highest of the applicable nonrecurring charges.				
Anonymous Call Rejection (ACR), per Line	8.50	5.00	----	5 NKB
Anywhere Call Forwarding, per Line	8.50	6.00	----	5 HRM
Call Block (*60), per Line	8.50	5.00	----	5 NSY
Call Forwarding, per Line				
Busy Line	8.50	1.75	----	5 EVB
Don't Answer	8.50	1.75	----	5 EVD
Variable	8.50	5.00	----	5 ESM
Call Manager, per Line (Grandfathered)	NA	12.75	----	5 NLUYN
Call Return (*69)				
Subscription (includes ACR), per line	8.50	5.00	----	5 NSQ
Pay-per-use	0.00	----	1.25	5 NX8
Call Tracing, pay-per-use	6.50	----	1.50	5 NST
Call Transfer, per Line	8.50	5.00	----	5 TFI
Call Waiting, per Line	8.50	6.60	----	5 ESX
Call Waiting Deluxe, per Line	8.50	7.00	----	5 PKR
Caller ID (includes ACR)				
Caller ID Number, per Line	8.50	7.00	----	5 NSD
Calling Name, per Line	8.50	8.00	----	5 NMP

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Calling Name and Number, per Line	8.50	8.00	----	5 NNK
Distinctive Ringing, per Dependent Directory Number (DN) Subscribed To				
1st Dependent DN	8.50	6.00	----	5 RGG1B
Per Additional Dependent DN	8.50	6.00	----	5 RGG2D, RGG2E
Message Waiting Indicator, per Line	8.50	0.25	----	5 MWN
Per Call Number Privacy, per Call	0.00	----	0.00	5

Note: Provided with telephone line.

Per Line Number Privacy				
Per Non-published Line	6.50	0.00	----	5 NBA
All Lines Except Non-published, per Line	0.00	1.00	----	5 NBJ
Priority Call, per Line	8.50	5.00	----	5 NSK
Priority Forward, per Line	8.50	5.00	----	5 NCE
Quiet Time, per Line	8.50	5.00	----	5 D7T
Repeat Dialing				
Subscription, per Line	8.50	5.00	----	5 NSS
Pay-per-use	0.00	----	1.25	5 NX9
Reveal Privacy Management, per Line	8.50	5.00	----	5 RVL
Speed Calling				
8 number capacity, per line	8.50	5.00	----	5 ESL
30 number capacity, per line	8.50	5.00	----	5 ESF
Talking Call Waiting, per Line	8.50	4.00	----	5 TW1
Three Way Calling				
Subscription, per Line	8.50	5.00	----	5 ESC
Pay-per-use	0.00	----	1.25	5 HWE
Voice Mail Support Package, per Line	8.50	1.75	----	5 NLR3M

Directory/Listing Services

Additional Listing				
Cellular Telephone, per Listing	12.37	8.50	----	20 CLH
Residence Line, per Listing	12.37	4.50	----	20 CLT
Pager, per Listing	12.37	8.50	----	20 PS6
Voice Messaging, per Listing	12.37	8.50	----	20 VS5
Extra Line Matter Furnished as Part of an Additional Listing, per Line	12.37	4.50	----	20 Y6V

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Alternate Listing				
Cellular Telephone, per listing	12.37	8.50	----	20 FNA, LLT, or NSH
Residence Line, per Listing	12.37	4.50	----	20 FNA, LLT, or NSH
Pager, per Listing	12.37	8.50	----	20 FNA, LLT, or NSH
Residence Line, per Listing	NA	NA	----	20 FNA, LLT, or NSH
Voice Messaging, per Listing	12.37	8.50	----	20 FNA, LLT, or NSH
Electronic Address Listings				
E-Mail Address, per Listing	12.37	3.00	----	20
URL, per Listing	12.37	3.00	----	20
E-Mail and URL, per Combined Listing	12.37	6.00	----	20
Foreign Listing, per Listing	12.37	4.50	----	20
Note: Subscribers may pay the monthly charge as one payment of \$48.00 due when service is established and annually thereafter.				
Logo Listing	12.37	4.00	----	20
Non-Address Service, per Line	12.37	0.00	----	20 NP4
Non-List Service, per Line	12.37	1.96	----	20 NLT
Non-Published Service, per Line	12.37	7.99	----	20 NPU
Primary Listing				
Listing Change, per Listing Changed	12.37	----	----	20
Note: Charge does not apply if customer is converting from non-published, non-address, or non-list service.				
Extra Line Matter Furnished as Part of a Primary Listing, per Line	12.37	8.50	----	14 XLL
Secretarial Listings, per Listing	12.37	3.50	----	14 9FK
Dual Service, per Line	25.00	----	----	20
Note: Charge applies in addition to the monthly rate on both lines.				
Hunting, each Access Line	8.50	5.00	----	20 HRK
Intercept Services				
Basic Intercept Service, per Number	0.00	0.00	----	17
Customized Message Intercept Service, per Number	0.00	8.15	----	17 PMA
Temporary Interception of Calls Service, per Number	18.30	19.10	----	17 TYS

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Late Payment Fee	2.0% of the unpaid balance or \$14.95, whichever is greater, for unpaid balances over \$10.00			13
Local Service Freeze	0.00	0.00	----	17
Maintenance of Service Charge, per Visit	48.00	----	----	13 MSC
Operator Services				
Business Category Search				
Direct Dialed, per Call	----	4.99	----	15
Operator Assisted, per Call	----	4.99	----	15
Local Directory Assistance				
Direct Dialed, per Call	----	4.99	----	15
Operator Assisted, per Call	----	4.99	----	15
National Directory Assistance				
Direct Dialed, per Call	----	4.99	----	15
Operator Assisted, per Call	----	4.99	----	15
Reverse Search				
Direct Dialed, per Call	----	4.99	----	15
Operator Assisted, per Call	----	4.99	----	15
Personal Assistance Fee, per Call	6.00	----	----	13
Remote Call Forwarding	45.00	31.25	----	17
Note: The nonrecurring charge applies when establishing service or changing numbers that are part of the Remote Call Forwarding arrangement.				
Note: Usage charges apply in addition to the monthly rate. The usage charges depend on the call type and locations of the stations on the call. The usage charge for local calls from the call forwarding location to the terminating station is \$0.05 per minute or fraction thereof.				
Restoral of (Temporarily Denied) Service, per Line				
Stand-alone access line	18.30	----	----	
Telephone bundles	49.99	----	----	
Returned Check Charge, per check	15.00	----	----	13 REK
Selective Call Acceptance				SAG
Selective Call Acceptance, per line	----	1.00	----	17
Service Establishment, per service	45.00	----	----	17
Subsequent Change, per service	20.00	----	----	17
Telephone Number Change, per Number Changed	12.25	----	----	ALC
Toll Restriction per Line or Trunk	11.80	4.10	----	18 CREX3

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Vacation Service (Suspension of Service), per Account	18.30	----	----	17

Note: Monthly rate is 50% of the regular rate for the suspended service.

Shaded areas indicate revisions effective with the date noted on the price list.

Notes: NA = Not Available.

---- indicates that a charge is not applicable to the service.