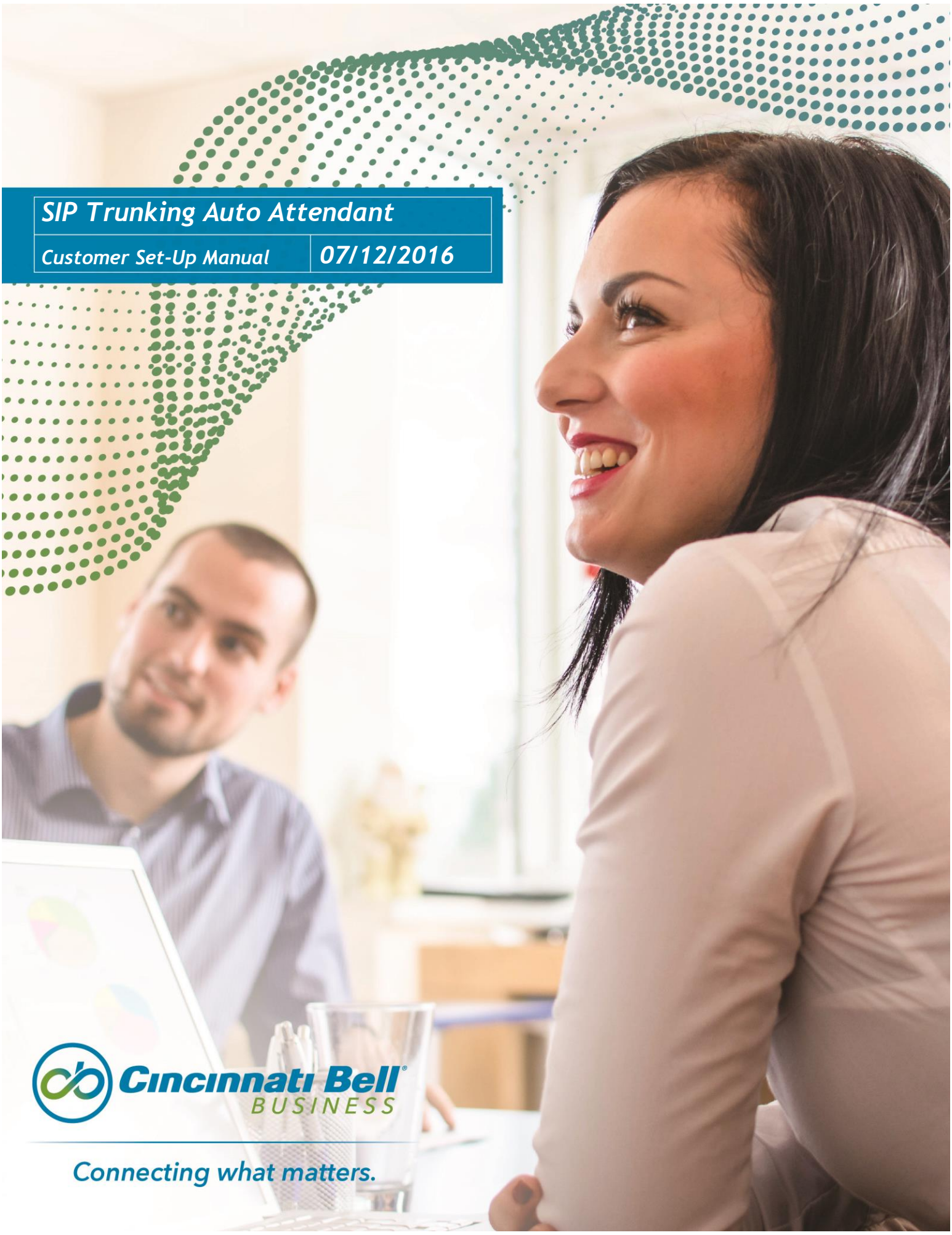
SIP Trunking Auto Attendant

Customer Set-Up Manual	07/12/2016



Cincinnati Bell BUSINESS

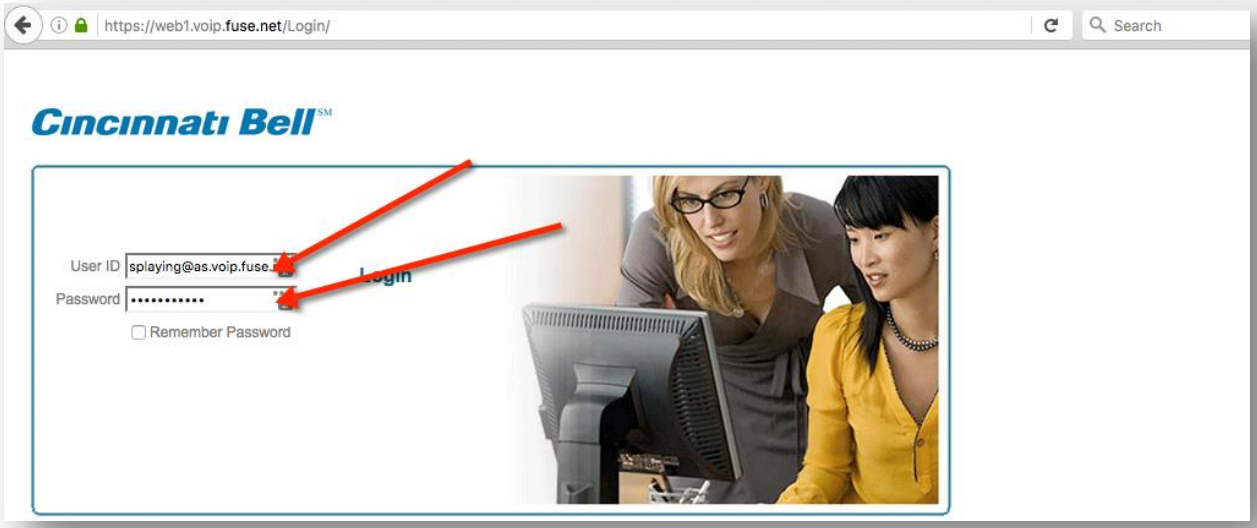
Connecting what matters.

Manual Overview

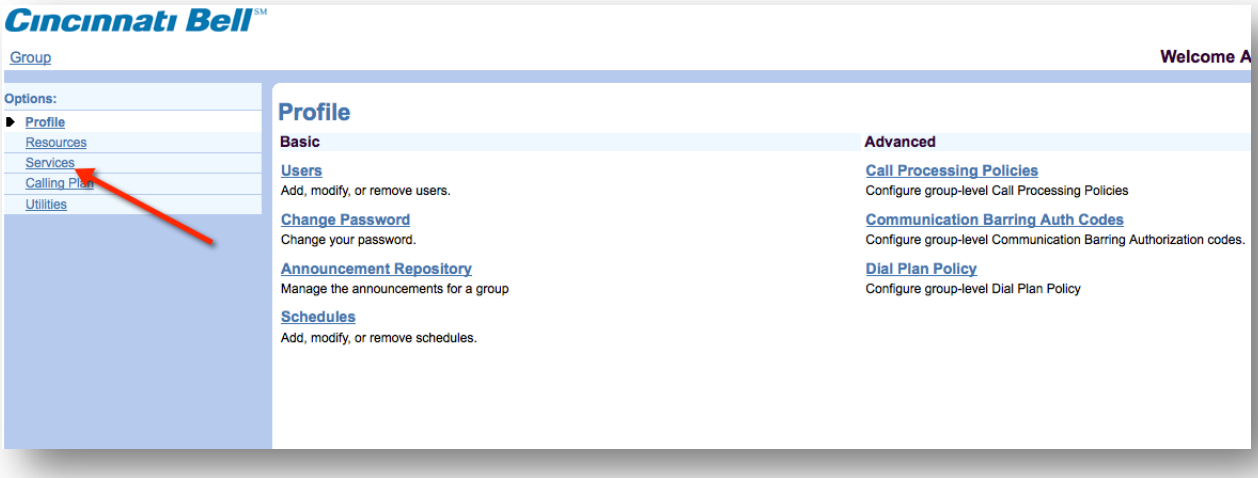
The SIP Trunking Auto Attendant Manual is designed to provide a step-by-step process to help customers activate the feature.

Steps:

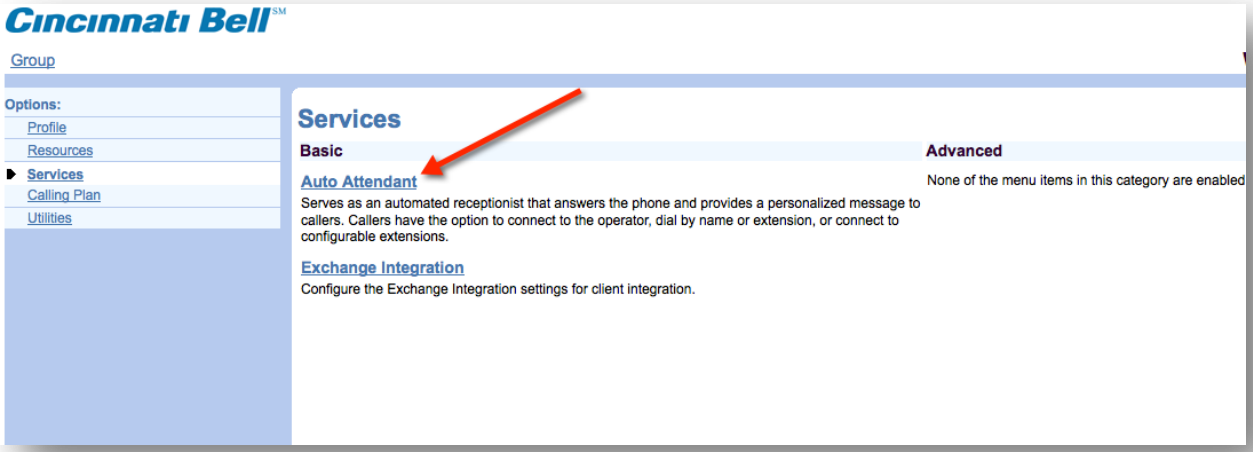
1. Log in at https://web1.voip.fuse.net/Login/ with username and password.



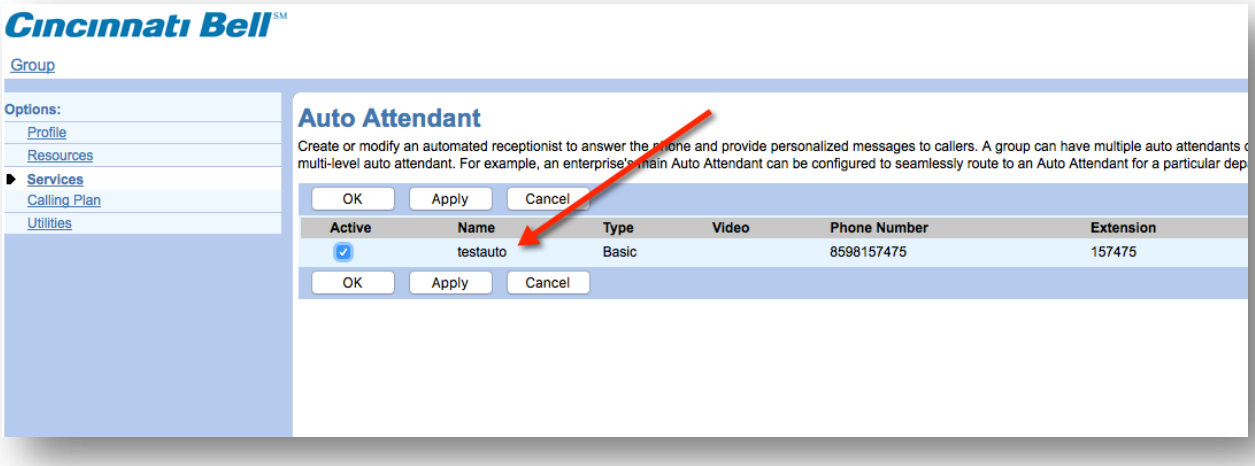
2. Click on Services.



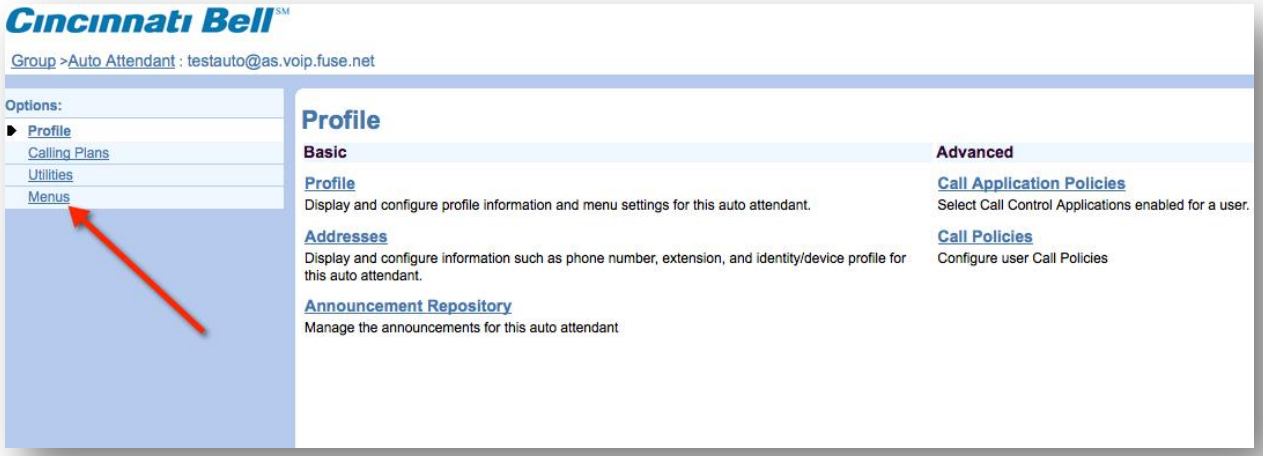
3. Click on Auto Attendant.



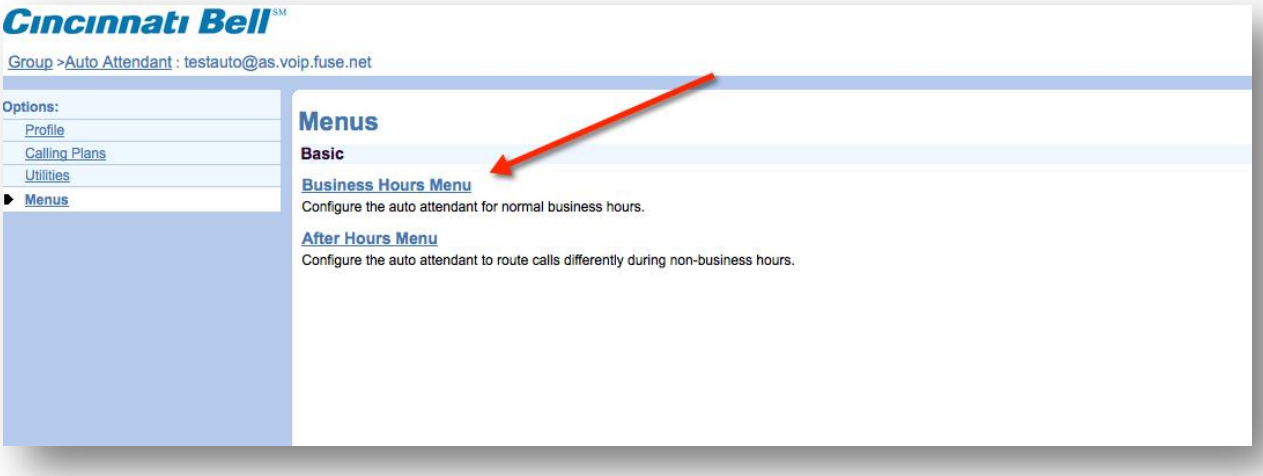
4. Click on your Auto Attendant.



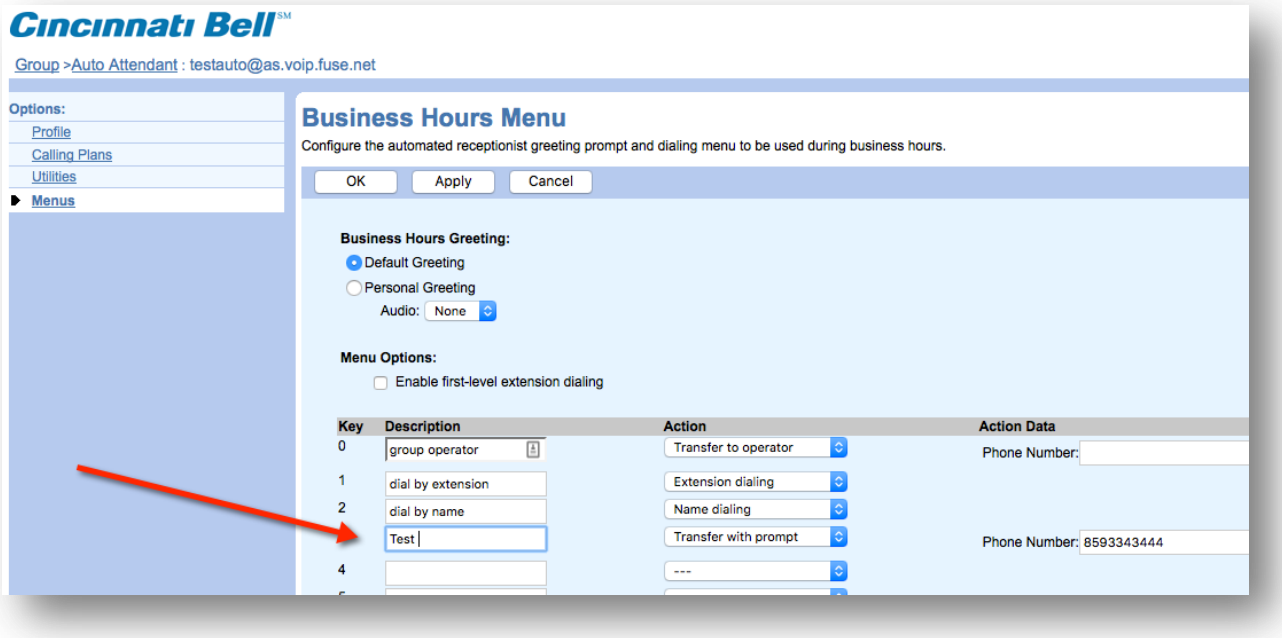
5. Click on Menus.



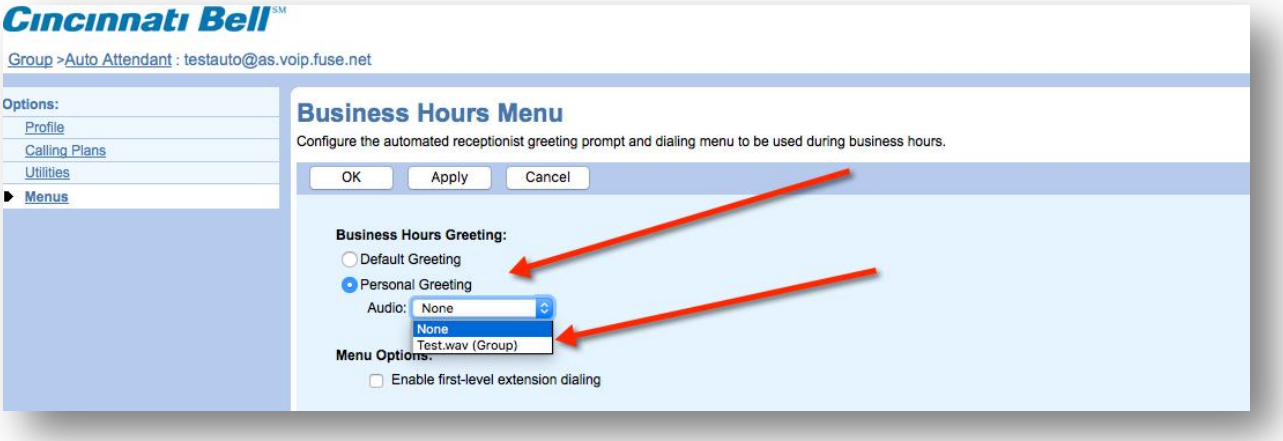
6. Click on Business Hours Menu.



7. Set up the Options and Numbers you want.



8. Set your Personal Greeting to your Announcement.



****For questions regarding your features, please contact 1-888-638-1699, option 4. ****